Specialized software solutions for Services

With a vast pool of knowledge and expertise in the area of professional services, BITSoftware offers a suite of natively integrated applications for companies in this sector, which helps you maximize the efficiency and profitability of projects and manage whole activity, whether you work from home, online, or are on the go or at the office.

Integrate and automate your business processes

Maximize your projects' profitability

Optimize your resources allocation

Deliver quality projects. On time

The suite of mobile applications and cloud management solutions ensures the mobility you need and gives you full visibility into the processes in your organization, so you can manage complex projects and provide the best quality services.

Integrated management with SocrateERP&CRM&BI

Integrate and automate all processes in the company with a modern and flexible ERP&CRM&BI software solution.

Resorce Management with SocrateRM

Share and use resources efficiently and productively. Increase the profitability and the quality of projects. In Cloud.

Optimization of field activity with SocrateService

Easily manage the activity of service representatives, plan requests and tasks.
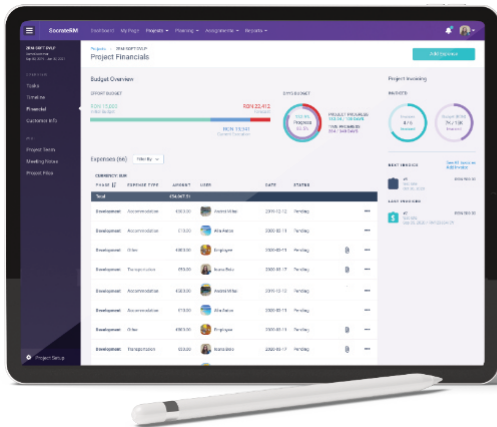
Functionalities

Effective project management

Define and track the projects, phases, sub-phases, activities and milestones in the project, allocate resources, track costs per project, project status, and invoicing.

Resources management

With SocrateRM you can track the whole project from kick-off to invoicing. Share and use your resources in the most efficient and productive way. Increase the profitability and quality of projects.
In Cloud.

Costs per project

SocrateERP allows the planning and tracking of planned, budgeted and committed costs, which can be compared in real time with the actual costs of running the project.

Orders and billing

Create offers, generate customer orders from expenses and invoice the customer services, automating the whole sales process. Track receipts, automatically notify customers who have not paid at maturity and improve your company's cash flow.

Customer relationship management

Manage your customer relationships, record and track sales opportunities and status, generate deals, schedule appointments and view the customers' and sales' history. Create marketing campaigns and track their costs.

Service management

Effectively manage the services you provide. Track customer requirements, define and operate requests and respond as quickly as possible. Track specific issues and metrics: number of incidents per customer, type of incident, response time and resolution time, history of each request.
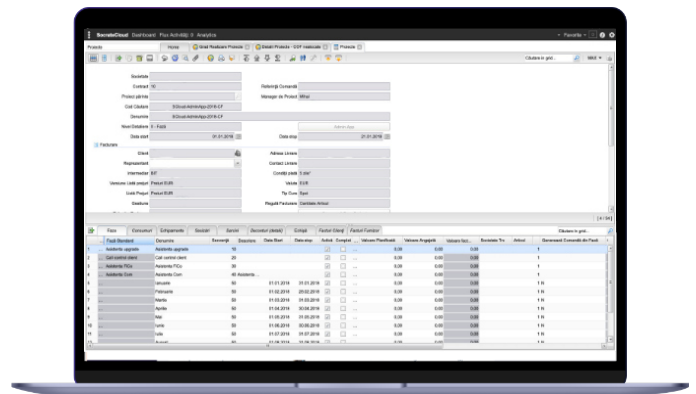
Management of field activity

With the SocrateService mobile app, you can easily manage the activity of service representatives, plan their requests and tasks, enter intervention actions, consumables and spare parts, generate the expense report at the intervention site, from any mobile device.

Expense management

With the SocrateExpense mobile app, you can easily enter your statements from any mobile device, streamline your approval flow, generate your statements, and quickly refund your amounts.

Financial and accounting management

Automate and manage your entire financial and accounting activity, track and optimize your cash flow, and quickly obtain all reports required by law, by division and on a consolidated basis.
The system is multi-accounting, multi-currency, multi-tax and multi-language.

Service-specific analyses and reports

SocrateBI offers an overview of all major business indicators through reports and dashboards specially created for service companies (project status, timing, planned versus realized, assigned resources).

BiT software

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