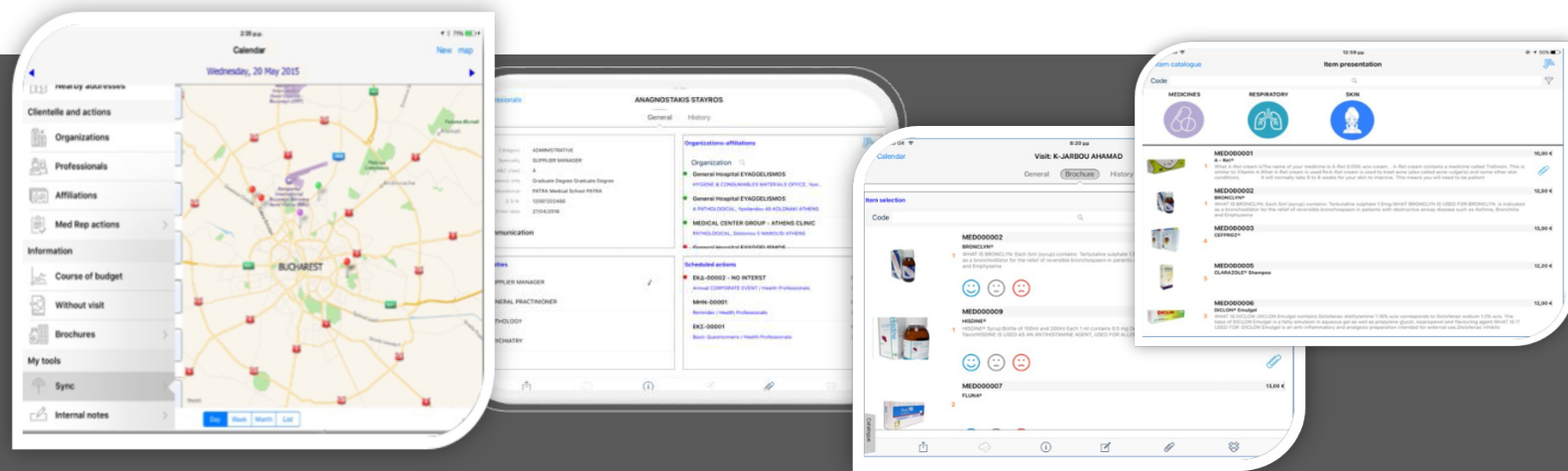


# The next generation solution for the pharma sector



## Medical Representative



### Frontend Mobile Device



- Business relationships - Health professionals - Organizations & health care providers
- Territory management - visit planning
- Visit calendar - geographical depiction on the map
- Scheduled visit actions (detailed data, products, brochures, attachements)
- Questionnaires for data collection - many question types per section, mandatory questions, complaints, product responses
- Visit history for the same spot with quick and easy access
- Product catalogue (pictures, characteristics, guidelines, search) - promotional materials library
- Immediate overview of future actions
- Subscriptions (participations) in forums
- Easy filling out of expense sheets by reps
- Goal tracking with medical rep evaluation indicators by region, time frame, % of completion etc

# The next generation solution for the pharma sector



## Medical Representative



### Back end



**Strategic planning of sales & marketing actions** (pricing & discount policies, promotional activities, credit policies, return policies)

**Organization of the necessary infrastructure** (visit plan organization, goal targeting, workflows, supervisors, responsibilities and privileges of representatives, Action wizards per territory, product group, medical specialty)

**Execution of marketing & sales actions** (sampling, merchandising, questionnaires) and **research analysis** with digging into research responses per health care organization and professional

**Ready, real-time reporting** per individual, group and overall performance and response of visits, for targeted decision making

Visit and sales data exploitation for **market segmentation** with business intelligence tools (RFM analysis, ABC analysis, flexible segmentation tools) and targeted marketing campaigns